

Josef Shohet

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Operations & Technical Analyst

Operations-focused professional managing a \$50K+/week business with a strong track record in process optimization, cost reduction, and team leadership. Experienced in building and deploying web applications using React, Next.js, and Node.js. Passionate about leveraging technology to improve real-world systems and business performance.

Skills

Technical:

React, Next.js, TypeScript, JavaScript, Node.js, SQL, MongoDB, AWS, Docker, Git, REST APIs

Business & Operations:

P&L Management, Process Improvement, Data Analysis, Forecasting, Team Leadership, Training & Development

Experience

Store Manager

Starbucks Coffee Company • Sep 2024 – Present

- Manage operations for a high-volume location generating \$50K+ in weekly revenue
 - Reduced product waste to 1–2% through improved inventory tracking and ordering strategies
 - Analyzed sales trends to forecast demand and optimize labor and inventory allocation
 - Led hiring, scheduling, and coaching for a team, improving overall performance and retention
 - Trained employees across multiple locations, contributing to consistent operational standards
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Freelance Software Developer

Self-Employed • Sep 2023 – Present

- Designed and developed web applications using React, Next.js, and Node.js based on client requirements
 - Deployed applications using AWS and Docker, ensuring scalability and reliability
 - Translated Figma designs into responsive, user-friendly interfaces
 - Managed project timelines and client communication to deliver features on schedule
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Irrigation Manager

The Country Club • Mar 2019 – Feb 2022

- Managed and optimized a large-scale irrigation system with 3,000+ components
 - Reduced water usage by ~37% through data-driven scheduling and system improvements
 - Led infrastructure upgrades in collaboration with United States Golf Association
 - Planned and executed projects, coordinating teams and timelines across multiple initiatives
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Projects

StoreOps — Retail Operations Optimization Platform (In Progress)

- Building a full-stack web application to optimize labor scheduling, inventory forecasting, and store performance for high-volume retail environments
 - Designing data models and analytics based on real-world experience managing a \$50K+/week location at Starbucks Coffee Company
 - Implementing sales trend analysis and demand forecasting to improve staffing and ordering decisions
 - Developing scheduling logic that accounts for employee availability, peak hours, and labor cost efficiency
 - Creating dashboards to track key metrics such as revenue trends, waste percentage, and labor utilization
 - Tech stack: Next.js, React, Node.js, PostgreSQL/MongoDB, TailwindCSS, AWS, Docker
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Discord Bot (Node.js, MongoDB, AWS, Docker)

- Built and deployed a containerized application serving ~20 users with moderation, role management, and engagement systems
- Designed persistent data storage and user progression logic using MongoDB
- Implemented administrative tools including banning, role assignment, and activity tracking

E-Commerce Web App (Next.js, React, TailwindCSS)

- Developed a responsive shopping experience with filtering, cart persistence, and user feedback systems
- Managed application state and improved UX through dynamic UI updates and error handling

Currency Exchange App (Next.js, API Integration)

- Built a real-time currency converter with dynamic search and pagination
- Integrated third-party APIs and implemented responsive UI with light/dark mode support

Education

Bachelor of Arts in Economics
University of Massachusetts Amherst

Languages & Certifications

Russian, Hebrew, Mandarin Chinese
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